

USER TIP

GETTING YOUR PASSWORD

I don't know what my password is? I have forgotten my password, can you tell me what it is? Sound familiar?

To get your password you simply:

- 1) Once you are on the IVAN Login page or after you have entered an invalid password (IVAN, for security purposes, will lock you out after 3 failed attempts, so instead of guessing have it sent to you)
- 2) Click on "[forgot password? click here](#)"
- 3) Type in your username which is your first initial followed by your last name (Ex. Bob Smith would be bsmith)
- 4) Then click on "Request Password"
- 5) Your password will be emailed to you immediately

Help Center Now Available! 866.802.4350 or ivan@ivanhoefinancial.com